



CUSTOM WINDOW WARRANTY

VINYL

Nova Doors and Windows Ltd. warrants its solid vinyl windows to be free from manufacturing defects. Said warranty includes, subject to normal and proper use: peeling, flaking, blistering, corrosion and rot, subject to the following conditions and limitations:

Elite, Distinction and Vision Series Windows – Lifetime Warranty
Decor Series Color PVC Windows – 10 Year Warranty

HARDWARE

Nova Doors and Windows Ltd. warrants the hardware used to manufacture its solid vinyl windows will be free from manufacturing defects and will remain in operational condition, subject to the following conditions and limitations:

Elite, Distinction and Decor Series Windows – Lifetime Warranty
Vision Series Windows – 5 Year Warranty

GLASS

Nova Doors and Windows Ltd. warrants the insulated glass units used in its products to be free of manufacturing defects. This warranty includes, subject to normal and proper use, material obstruction from dust or film formation owing to faulty manufacturing of the hermetic seal, subject to the conditions and limitations on the following products: Elite and Distinction Series Windows – Lifetime Warranty Vision and Decor Series Windows – 20 Year Warranty

CONDITIONS AND LIMITATIONS

Nova Doors and Windows Ltd. has a broad and comprehensive warranty; although, there are certain conditions and limitations. If any component of our windows is found to be defective during the warranty coverage period, Nova Doors and Windows Ltd. will repair or provide a suitable replacement. In the event of product replacement under the terms of this warranty, the warranty of said product replacement will remain in effect for the balance of the warranty period from the date of purchase of the original product. Normal labour costs, limited to mainland Nova Scotia, incurred during replacement of the parts or product will be covered by Nova Doors and Windows Ltd. only in the event that the defect occurs within one year of initial installation (except Elite and Distinction which are warranted lifetime on parts and labour limited to mainland Nova Scotia).

Nova Doors and Windows Ltd. will only be responsible for the labour and parts or product cost associated with the removal and replacement of the product itself. Any lifting device or staging required to repair or replace a window component under the warranty is not covered and will be the responsibility of the customer. Nova Doors and Windows Ltd. will not be liable for instances of misuse, abuse, neglect or improper handling or storage that lead to product failure or damage. The warranty will be null and void in the event of improper installation, impact of foreign objects, fire, earthquake, flood, lightning, hurricane, hail, tornado, or other acts of God or nature.

Defects in wall construction in which a window or door was installed, or damage to the wall caused by movement, distortion, cracking or settling of such wall or foundation, will void warranty coverage. Nova Doors and Windows Ltd. will not be held liable for discolouration or other damage caused by exposure to harmful chemicals. Nova Doors and Windows Ltd. windows are not warranted against glass breakage, regardless of the reason, or condensation resulting from humidity within the house or building area caused by changes in interior/exterior temperatures. Any after-market product installed that could compromise the integrity of the product may void the warranty.

The Lifetime Warranty offered by Nova Doors and Windows Ltd. is valid only for individual homeowners, for their lifetime and as long as they own the home. It does not apply to windows or doors purchased for commercial use or for premises not occupied year round by the owner as their principal residence throughout their ownership.

The Lifetime Warranty does not apply to homeowners who are not the original purchaser of the windows. In these cases, the warranty period will be 20 Years on vinyl, 10 Years on insulated glass, and 5 Years on hardware.

OTHER CONDITIONS

This warranty is expressly in lieu of all other oral or written warranties, liabilities, or obligations of Nova Doors and Windows Ltd. No representative of Nova Doors and Windows Ltd. is authorized to make changes or modifications to this warranty. In no event shall Nova Doors and Windows Ltd. be liable for consequential or incidental damages of any kind, including damage to persons, the building, or its contents.

MAKING A WARRANTY CLAIM

To make a claim under this warranty, it is the obligation of the homeowner to notify Nova Doors and Windows Ltd. as soon as possible in writing of any defect. Nova Doors and Windows Ltd. will investigate the claim and examine the product believed to be defective. This inspection will determine what, if any, performance under this warranty is required, and shall, within a reasonable period of time, provide the necessary repair or replacement.

VALIDATE WARRANTY

In order for this warranty to be effective, the registration form must be completed and returned to Nova Doors and Windows Ltd. within the first year following the initial installation.

Warranty Service Department
Nova Doors and Windows Ltd.
46 Williams Ave,
Dartmouth, Nova Scotia
B3B 2B3

service@novadoorsandwindows.com

INSTALLATION WARRANTY

5 Year Limited Warranty On Installation Workmanship

Nova Doors And Windows Ltd., in addition to any manufacturers warranties, offers a 5 Year Workmanship Warranty on all installation work.

This warranty is offered only on products or services supplied and installed by our company. The warranty on the products installed will be in accordance to the specific manufacturer of that respective product.

The warranty offered excludes all storm doors, doorknobs, locking devices, or accent and accessory hardware as they are subject to weather and seasonal changes resulting in required regular maintenance and adjustment.

Nova Doors And Windows Ltd. will be not be responsible for any abuse, neglect, or any item that would be considered to be normal periodic adjustment. This warranty will cover remedy of the faulty workmanship and does not cover any incidental or coincidental work caused by such.

This warranty is extended to the original purchaser and cannot be conveyed or transferred to any subsequent purchasers. This warranty is only valid on personal residences where the homeowner occupies the residence year around.

To achieve performance under this warranty contact our Warranty Service Department at the contact below in writing with proof of purchase.

COMMERCIAL WARRANTY

VINYL

Nova Doors and Windows Ltd. warrants its solid vinyl windows to be free from manufacturing defects. Said warranty includes, subject to normal and proper use: peeling, flaking, blistering, corrosion and rot, subject to the following conditions and limitations:

Elite, Distinction and Vision Series Windows – 20 Year Warranty
Decor Series Color or Prefinished PVC Windows – 10 Year Warranty

HARDWARE

Nova Doors and Windows Ltd. warrants the hardware used to manufacture its solid vinyl windows will be free from manufacturing defects and will remain in operational condition, subject to the following conditions and limitations:

Elite, Distinction, Decor Series and Vision Series Windows – 5 Year Warranty

GLASS

Nova Doors and Windows Ltd. warrants the insulated glass units used in its products to be free of manufacturing defects. This warranty includes, subject to normal and proper use, material obstruction from dust or film formation owing to faulty manufacturing of the hermetic seal, subject to the conditions and limitations on the following products:

Elite, Distinction Series, Vision and Décor Series Windows – 10 Year Warranty

CONDITIONS AND LIMITATIONS

Nova Doors and Windows Ltd. has a broad and comprehensive warranty; although, there are certain conditions and limitations. If any component of our windows is found to be defective during the warranty coverage period, Nova Doors and Windows Ltd. will repair or provide a suitable replacement. In the event of product replacement under the terms of this warranty, the warranty of said product replacement will remain in effect for the balance of the warranty period from the date of purchase of the original product.

Normal labour costs incurred during replacement of the parts or product will be covered by Nova Doors and Windows Ltd. only in the event that the defect occurs within one year of initial installation. Specialized lifting devices or staging required to perform such service are not covered under this warranty. Nova Doors and Windows Ltd. will only be responsible for the labour and parts or product cost associated with the removal and replacement of the product itself. Nova Doors and

Windows Ltd. will not be liable for instances of misuse, abuse, neglect or improper handling or storage that lead to product failure or damage. The warranty will be null and void in the event of improper installation, impact of foreign objects, fire, earthquake, flood, lightning, hurricane, hail, tornado, or other acts of God or nature.

Defects in wall construction in which a window or door was installed, or damage to the wall caused by movement, distortion, cracking or settling of such wall or foundation, will void warranty coverage. Nova Doors and Windows Ltd. will not be held liable for discolouration or other damage caused by exposure to harmful chemicals. Nova Doors and Windows Ltd. windows are not warranted against glass breakage, regardless of the reason, or condensation resulting from humidity within the house or building area caused by changes in interior/exterior temperatures.

OTHER CONDITIONS

This warranty is expressly in lieu of all other oral or written warranties, liabilities, or obligations of Nova Doors and Windows Ltd. No representative of Nova Doors and Windows Ltd is authorized to make changes or modifications to this warranty. In no event shall Nova Doors and Windows Ltd. be liable for consequential or incidental damages of any kind, including damage to persons, the building, or its contents.